

Play N Stay Pet Camp's KITTY CAMP

67700 Airport Road
St. Clairsville, OH 43950

740-695-2200
www.PlayNStayPetCamp.com

Cat Profile

Owner's Name: _____ Home Phone: (____) _____

Address: _____ Work Phone: (____) _____

City: _____ State: _____ Zip: _____ Cell Phone: (____) _____

Email: _____ Other Phone: (____) _____

Cat Name: _____ Breed: _____ Age: _____ Weight: _____

Color/Markings: _____ Tattoo: _____ Microchip #: _____

Neutered Male

Spayed Female

Unaltered, under 4 months old

How long have you owned your cat? _____ Where did you get it? _____

Preferred Vet Clinic: _____ Phone #: _____

Emergency Contact: _____ Phone #: _____

Authorized persons who may pick up your cat: _____

Maximum amount of money that can be spent, in case of emergency where we can not reach you: \$ _____

Have you ever boarded your cat before? Y N Any problems or concerns? _____

Personality, Behavior & Playtime Favorites

Explain the personality of your cat: _____

Any problems with any of the following:

Litter Box Training?

Scratching/Destruction?

Separation Anxiety?

Difficulty Seeing or Hearing?

Easily scared?

Aggression towards humans?

Escape artist?

Other:

Y N Any activity level or physical restrictions that should be placed on your cat's activities?

Y N Is there anything that sets your cat "off" or makes him/her upset?

If so, please explain: _____

Favorite thing to do? _____ Favorite kind of toys? _____

Favorite place to be petted? _____ Other likes? _____

Feeding/Meds/Medical

How often does your cat eat? Food Always/Free Feed Twice a day Once a Day (AM or PM?) Other:

Is your cat allowed treats? Y N Any Allergies? _____

Has your cat been sick in last 30 days? Y N If yes, please call Play N Stay for approval to bring your cat.

Does your cat require medication? Y N If yes, please call Play N Stay for approval to bring your cat.

Time, Dose, Application of Meds: _____

Owner Signature: _____ Date: _____

RULES OF THE KITTY GAME

The goal of Play n Stay KITTY Camp is to provide a safe, fun and stimulating environment for cats. To ensure the safety and health of your pet and of our other guests, we require all of our guests to comply with the following:

RESERVATIONS: All cat boarding is **by reservation only**. Make your reservations as far in advance as possible. Holidays often book up months in advance and weekends fill up weeks in advance, so PLAN AHEAD!

SHOTS: PROOF OF CURRENT VACCINATIONS IS REQUIRED FOR ADMISSION-BRING THEM WITH YOU! Your cat's registration process is not complete without proof of current vaccinations, including:

- **Rabies— Current**
- **FVRCP (feline viral rhinotracheitis, calicivirus, and panleukopenia)— Current**

Vaccinations must be given at least 48 hours prior to attending PnSPC (7-14 days recommended). If your cat is under doctor's orders not to be re-vaccinated, please supply a note from your vet. Follow your veterinarian's recommendation(s) for vaccinations; they may differ from our requirements. **It is YOUR responsibility to provide on-going verification of current vaccinations. PnSPC will NOT be responsible for calling you or your vet to confirm vaccinations. If you cannot provide proof of current vaccinations, your cat will be turned away.**

FLEAS: All cats must be current on a flea prevention. If your dog is not currently protected from fleas, for your convenience, we can administer Frontline Plus on intake, at your expense. Cats who are found to be flea-infested will be given a Capstar and Frontline Plus, at your expense.

CARRIER: All cats **MUST** be restrained in a travel carrier during arrival, departure, and at all times while in owner custody on PnSPC property. **DO NOT LET YOUR CAT LOOSE WHILE ON OUR PROPERTY**, as it poses a safety risk and unnecessary chaos. **Failure to comply will result in your cat being banned.** Our staff will take your cat carrier to the enclosed cat area, prior to releasing it from it's carrier.

HEALTH: All cats must be in good health. Owners will need to certify that their cats are in good health and have not been ill with a communicable condition in the last 30 days. If your cat has been bitten by another cat or been in a cat fight, since it's last FeLV/FIV test, it must be tested (negative), prior to any boarding stay. On admission, all cats must be free from any condition, which would potentially jeopardize other guests. For sanitary and safety reasons, all cats over 4 months of age **must be spayed or neutered...NO EXCEPTIONS.**

HEALTH & WELL-BEING: Owner authorizes PnSPC to do whatever it deems necessary for the health and well-being of the cat(s). In the event the pet becomes moderately ill or injured, **PnSPC** shall notify the owner, and if the owner cannot be contacted or reached, or if an emergency situation exists which requires immediate action, **PnSPC** is authorized to engage the services of a veterinarian, or to administer medicine or give such other attentive care for the animal that appears reasonably advisable. Owner shall pay such costs as a reimbursement to **PnSPC** immediately upon pick-up of the pet or when the services have been completed.

MEDICATIONS: We are happy to medicate your cat for a daily charge of \$5. However, **you must call Play N Stay to make those arrangements, prior to your stay.** If your cat is nearly impossible to medicate, we recommend other boarding arrangements be made (vet, etc.). All medication must come in a clearly marked container (preferably the original container-NO BAGGIES PLEASE!) with the following information clearly marked on the container: Cat's Name, Name of Medication & Strength, Dosage per day or "if needed" (let us know at drop off what doses have already been given that day).

BEHAVIOR: All cats must be non-aggressive. Owners will need to certify that their cat(s) have not harmed or shown any aggressive or threatening behavior towards any person. Although we do not allow cats from different families to interact, aggressive behavior towards other cat(s) must be documented. Cats exhibiting aggressive behavior that cannot be managed safely will be banned from future stays at PnSPC.

Rules of the KITTY Game (Page 2)

DAYS, HOURS, and PROMPTNESS: **Unscheduled appointments interfere with the routine and security of our facility. Pick-ups, drop offs, and tours are scheduled by appointment only. Call to make a reservation.** For the safety of our cats, dogs and staff, we appreciate your promptness. Please do not be more than 10 minutes early or late for your appointment. If you need to adjust your time, please call!

BILLING POLICIES: Payment for all services is required when your cat(s) are picked up. We accept Visa, Mastercard, Debit/Check Cards, and Cash. It is the policy of Play N Stay Pet Camp to process any check over \$100. electronically through TeleCheck. Please be prepared to provide a current driver's license for checks over \$100.

- **Boarding (cats spending the night):** Prices are as posted, and are billed as follows: Billing begins on the day of arrival. Check-out time is 12 noon. If you do not check out by 12 noon, you will be billed for an additional night. There are discounts for multiple cats.
- **KITTY ADVENTURE Area:** All cats who demonstrate stable behavior receive at least 1 hour per day (at no additional charge) in our KITTY ADVENTURE area. Extra time can be purchased at the rate of \$5 per hour.
- **"Kitty VIP":** You can purchase the VIP treatment for your cat! Special one-on-one time for your kitty and one of our staff.
- **HOLIDAYS: New Year's Day, Easter, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas Eve, Christmas Day, and New Year's Eve:** There will be a \$5.00 charge for cats who are in our care on these holidays. No pickups or drop-offs on Easter, Thanksgiving, Christmas Eve, and Christmas. Pick-up and drop-off times on all other holidays are limited.

DEPOSITS and CANCELLATION POLICY: Deposits are required to book a stay. Deposits are calculated as follows: Less than 4 days stay requires a \$50.00 deposit, 4 to 9 day stays require a \$100.00 deposit (per cat), 10 days or more require a \$150.00 deposit (per cat). Cancellations must be given 5 DAYS prior to your intended arrival date, in order to have the full deposit refunded. Cancellations 3-5 days prior to the scheduled stay will result in 50% forfeited, and 50% applied to your account for your next stay. Cancellations less than 3 days prior to your arrival will result in a forfeited deposit. Waiting lists are common throughout the summer and all major holidays, and we encourage booking early. SPACE IS VERY LIMITED! For your convenience, deposits can be kept on file continuously, to help expedite the process when making a reservation.

EARLY RETURN/DELAYED DROP-OFF POLICY: If you cancel one or more nights of boarding without 72 hours notice, but your cat is still staying for part of the reserved stay, we will assess a "delayed drop off" fee of \$10.00 per cat per night (max fee 3 nights) and/or an "early return" fee of \$10.00 per cat (max fee 3 nights).

DAMAGES: We make every attempt to provide your pet with the finest quality care in a secure, but home-like environment. Our staff, our facility and our furnishings reflect this special care and attention. Although we are a secure facility, we make no claims of being "destructive cat-proof". In order to provide the best possible boarding accommodations for your pet at reasonable rates, we cannot absorb the cost or responsibility for damage done to our facility by destructive pets. **IT IS THE RESPONSIBILITY OF THE PET OWNER FOR ANY AND ALL DAMAGES DONE TO OUR FACILITIES AND/OR FURNISHINGS. YOU WILL BE BILLED FOR DAMAGES WHEN YOU PICK UP YOUR PET.** Please remember that we have the right to refuse services. Heavily destructive or aggressive cats will be banned from future stays at our facility.

WHAT TO BRING: Please bring food, treats, and any medications needed for your cat. We supply all bedding, toys, litter, and bowls. Please clearly mark all belongings with your dog's name. We are not responsible for any items lost or destroyed.

FENCES: When you are on PnSPC property, please DO NOT approach our fences, and do not allow your pets or children to approach our fences! The excitement level caused by the dogs in group being overly-stimulated can cause a major safety issue for our staff and dogs. We know you want to see them, but we just can't take the risk. Please refrain from engaging them in any way.

MARKETING/PHOTOGRAPHS: Photographs, videotape or digital recordings are taken of the facility, dogs, customers and staff on a regular basis for, among other things, use in advertising by PnSPC, to post pictures or videos of my dog on the PnSPC website or social media sites for educational, entertainment or promotional purposes. Owner acknowledges that all such images are the property of PnSPC. Owner gives PnSPC and persons authorized by PnSPC consent, permission and authorization, without compensation, to use the images in any form.

Customer Signature: _____ Date: _____

Service Agreement

I, _____ (first & last name), entrust Play N Stay Pet Camp (PnSPC) to care for my cat(s) for his/her boarding stay and agree to all of the terms and conditions set forth in the "Rules of the Game" and this Service Agreement. I understand that these agreements shall govern each time my dog stays at PnSPC.

1. PnSPC agrees to provide boarding for the animal(s) set forth in the cat profile, and to provide other services as agreed to by and between the cat owner and PnSPC at the rate agreed upon.
2. PnSPC pick-ups and drop-offs are scheduled by appointment only. Owner understands that PnSPC office is staffed by appointment only.
3. The parties understand and acknowledge that PnSPC has agreed to render services as described herein based upon the owner's representation that the cat is healthy and has received all required and customary vaccinations, does not suffer from any disability, illness, behavioral characteristics or conditions which could adversely affect another pet being cared for or by PnSPC.
4. Owner further assures PnSPC that the owner's pet is not aggressive, and has not at anytime in the past harmed or shown aggression or threatening behavior towards any other person or pet. Owner further assures PnSPC that there is no history of the cat(s) destructive behavior as a result of being confined in a small area. Notwithstanding such assurances, if the cat's behavior results in any injury to persons or property, the owner shall bear the full expenses resulting from such conduct.
5. Owner understands that there are inherent and potential risks involved with interactions between humans and cats. Owner assumes and understands that the pet is in an environment where other pets shall be located, and that PnSPC, it's owners, or staff, shall not be liable for the damage caused to the animal by injury or escape or other episodes, which may or may not be caused by or from another animal. Owner agrees that the owners shall remain liable for any damages that the animal may cause, including injury, bites, aggressive behavior, damage to property or other animals. Owner agrees that PnSPC, it's owners, and staff shall not be liable for any loss or damage to the animal by any cause, including (but not limited to) fire, theft, sickness or escape of animal, and bodily injury to human or animal.
6. The cat may be isolated and kept apart from other animals, should PnSPC in its reasonable belief or the reasonable belief of its employees or other agents, determine that the animal may be in danger or may endanger other animals by virtue of it's conduct, behavior, or aggressive propensities. Owner understands that PnSPC desires to maintain the health, reasonable care and comfort of all animals within its care facility, and to adequately provide for the safe keeping of such animals in which they have in custody.
7. Unless agreed to in writing, the owner entrusts PnSPC in caring for the owner's pet(s). Should any decision affecting the handling of the pet become necessary as the result of inclement weather or other natural causes relating to such a decision, PnSPC, its agents, and employees shall use reasonable judgment given the circumstances of the event or happening. (Example: We have the right to move your cat to another facility or location, in the case of a fire or other natural disaster at our facility.)
8. PnSPC shall not be held responsible in the event that a female cat does become pregnant during her stay at PnSPC.
9. PnSPC will not release your cat to anyone but you without prior written notification.
10. Owner agrees not to neglect to pick up their cat at the scheduled pick up time without providing notification of the change. Any cat that is left at PnSPC without any contact, instruction, or notification of owner, of the ability, willingness, or plans to pick him/her up by the owner or owner designee, will be considered to be abandoned upon the seventh day of such notification failure. Owner understands that if owner abandons their cat at PnSPC, PnSPC will, by default, become the legal owner and guardian of the cat. PnSPC will, in its sole discretion, determine whether to try to rehome and adopt the cat or will relinquish the cat to an unrelated shelter of its choice. Owner understands that in the case of abandonment, they may be unable to retrieve possession of the cat and will have no recourse against PnSPC.
11. Owner gives PnSPC and persons authorized by PnSPC my consent, permission and authorization, without compensation, to use the images in any form. I represent that I am at least 18 years of age and acknowledge that the rights granted in this paragraph are irrevocable, worldwide and perpetual, and are binding on my heirs, successors and assigns.

I certify that I have read the rules and regulations set forth on the preceding pages and that I thoroughly understand this agreement. I agree to abide by the rules and regulations and accept all the terms, conditions and statements of this agreement.

Date: _____ Owner Signature: _____ (Printed): _____

PnSPC Representative: _____ Pet's Name: _____